



**BG RCI**

Berufsgenossenschaft  
Rohstoffe und chemische Industrie  
Kompetenz-Center Notfallprävention

# **Mine rescue alert system**

## **RAG Deutsche Steinkohle**

## General information

RAG Deutsche Steinkohle

- 3 mines
- 10000 employees
- 8 mill. tons output
- 650 mine rescuers



Bild RAG



# RAG-Alert system

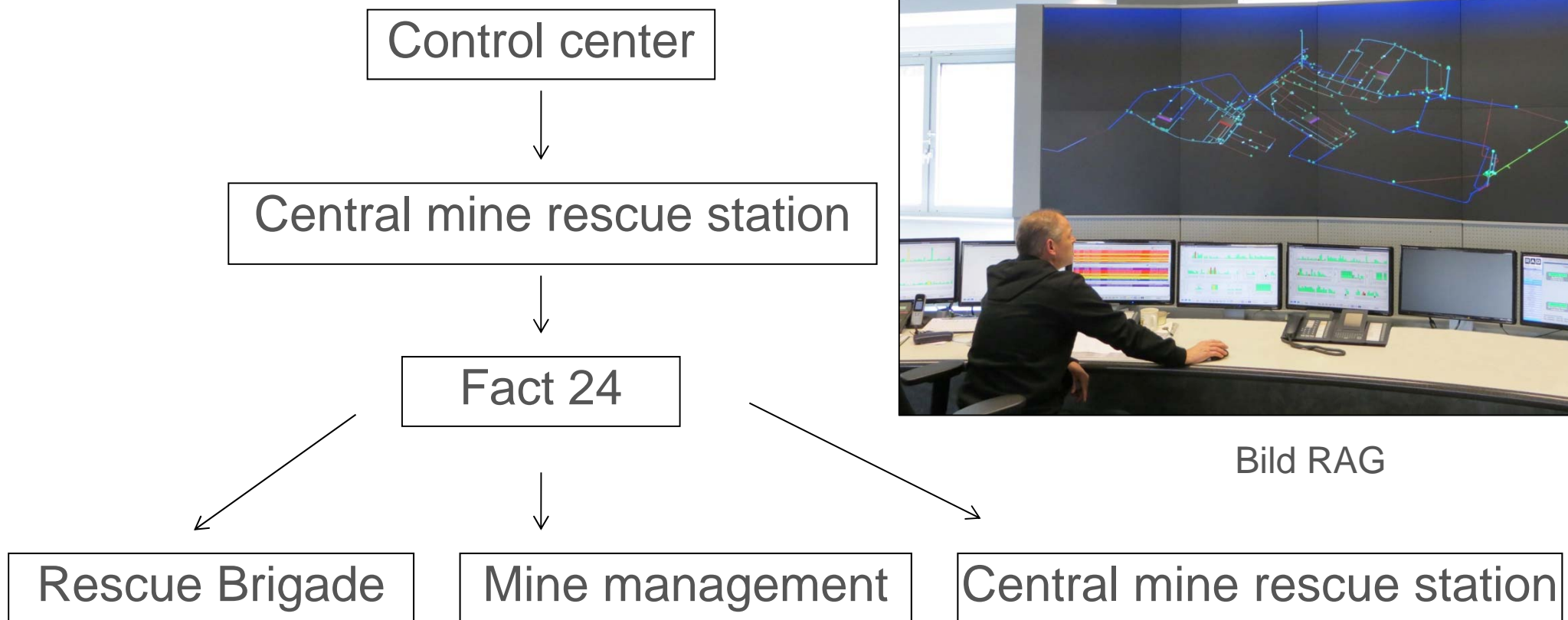


Bild RAG

# Process of Alert

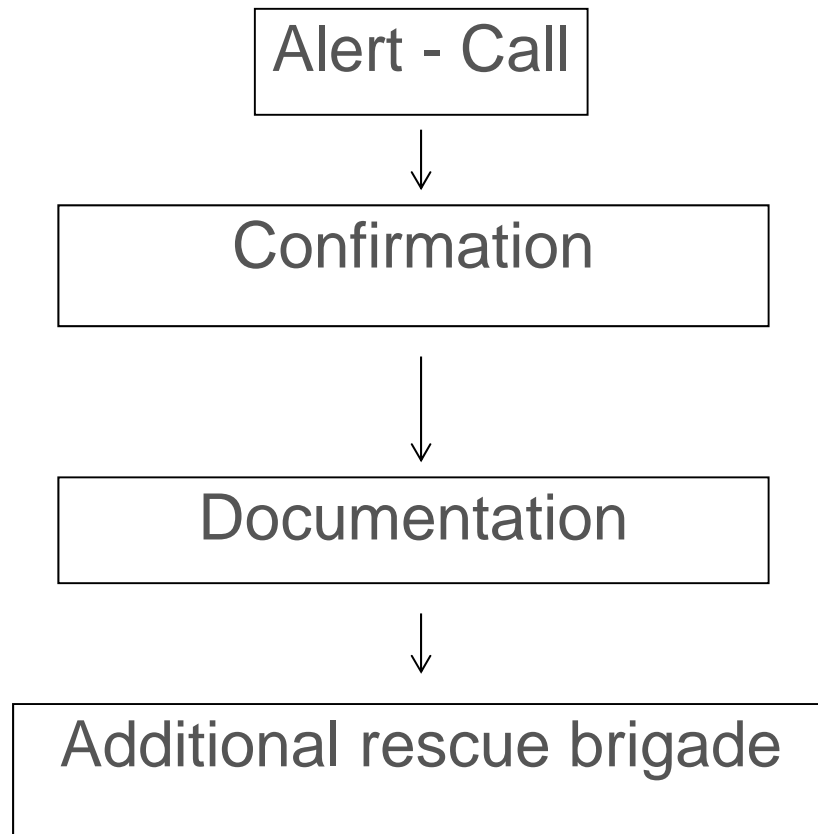


Bild RAG

# Confirmation log

0040 Betka Andreas	erreicht	15:26
0055 Bresser Georg	erreicht	-----
0135 Froese Markus	erreicht	15:26
0178 Hebinck Franz	erreicht	-----
0319 Lüttig Frank	erreicht	15:26
0326 Mantwill Dieter	übermittelt	
0386 Öztürk Kemal	übermittelt	
0422 Ritter Hans-Jörg	erreicht	15:51
0428 Rudnik Thomas	erreicht	-----
0483 Schwanzlberger Jochen	erreicht	15:41
0486 Seeger Uwe	erreicht	-----
0554 Wiebusch Peter	nicht erreicht	
0638 Glojnaric Bostian	erreicht	-----
0641 Kreidler Michael	erreicht	-----

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Gruppe: 420      ZW GW Truppführer      (5/alle)

Nr.	Name	Status	Ankunft
0016	Aycil Metin	nicht erreicht	
0048	Bosnjak Anto	erreicht	15:32
0054	Brendenahl Christian	nicht erreicht	
0241	Kidszun Andreas	erreicht	15:52
0267	Korthaus Wolfgang	übermittelt	
0275	Kratky Hans-Jürgen	erreicht	15:56
0310	Lissner Andreas	erreicht	-----
0337	Mehmedovic Namir	erreicht	-----
0402	Pohlmann Jörg	erreicht	15:20
0452	Schmidt_WM GW Michael	erreicht	15:21
0453	Schmidt Patrick	übermittelt	
0524	Thieser Stefan	erreicht	-----

## Alert groups

5 mine rescue brigades -> 650 people

Mine management -> 100 people

Central mine rescue station -> 12 people

Medical team

Public relations (PR)



## Experiences

- availability system 100 %
- alert confirmation of mine rescuers 90 %
- stand by duty in 5 minutes



## Brief introduction to F24 Group

- Software-as-a-Service (SaaS) provider of notification, alerting and crisis management solutions
- FACT24 is in use in more than 70 countries around the world
- Market leader in Europe
- Global presence with subsidiaries in the UK, Spain, France and Czech Republic as well as global sales partners
- Focus on large-sized organizations and corporations around the world



## Over 500 clients rely on F24 (selected)

### Energy & Industry



### Trade, Banking & Insurance



### Health & Pharma



### IT & Telecommunications



### Transport & Logistics



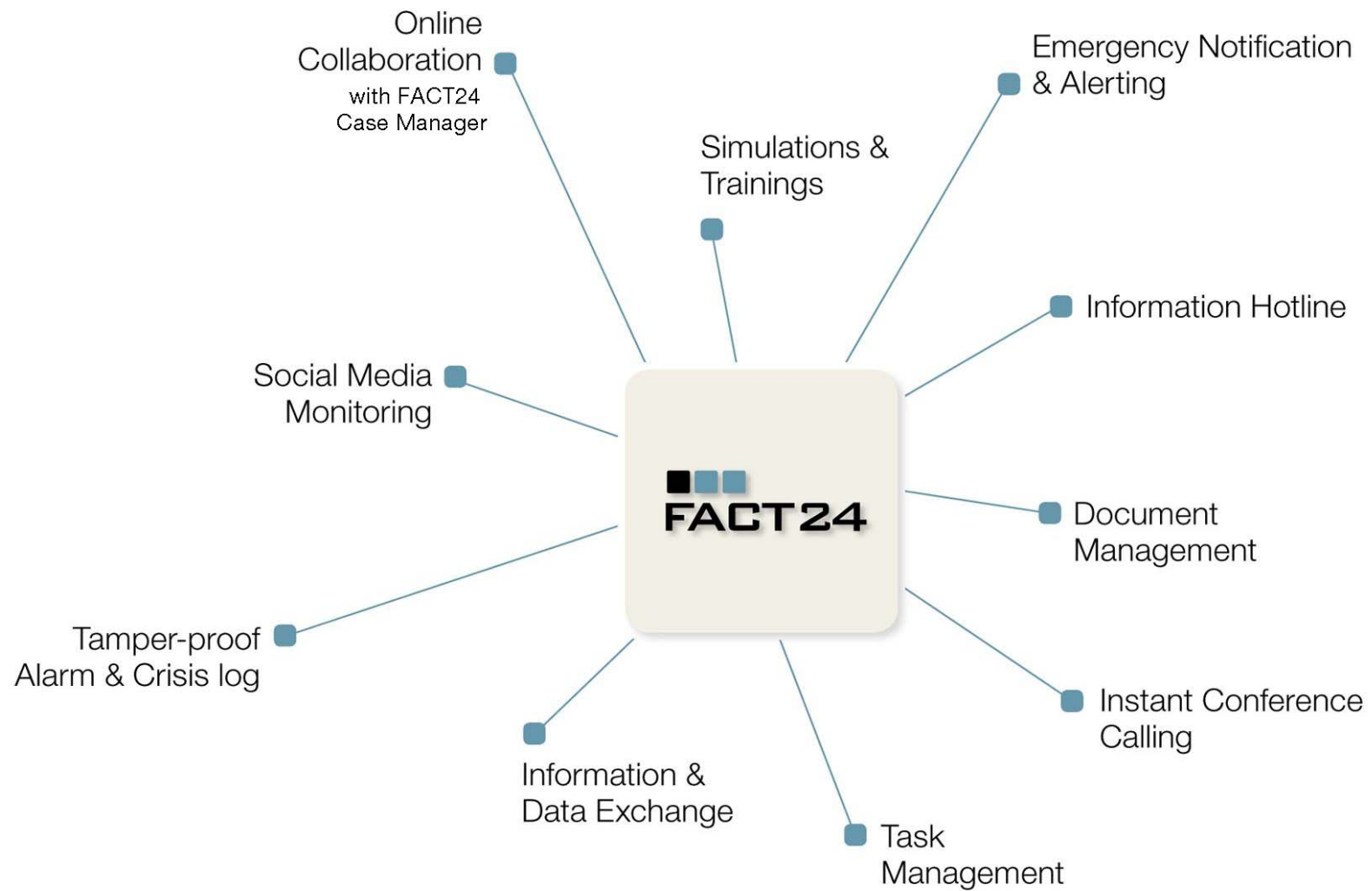
### Public Organizations



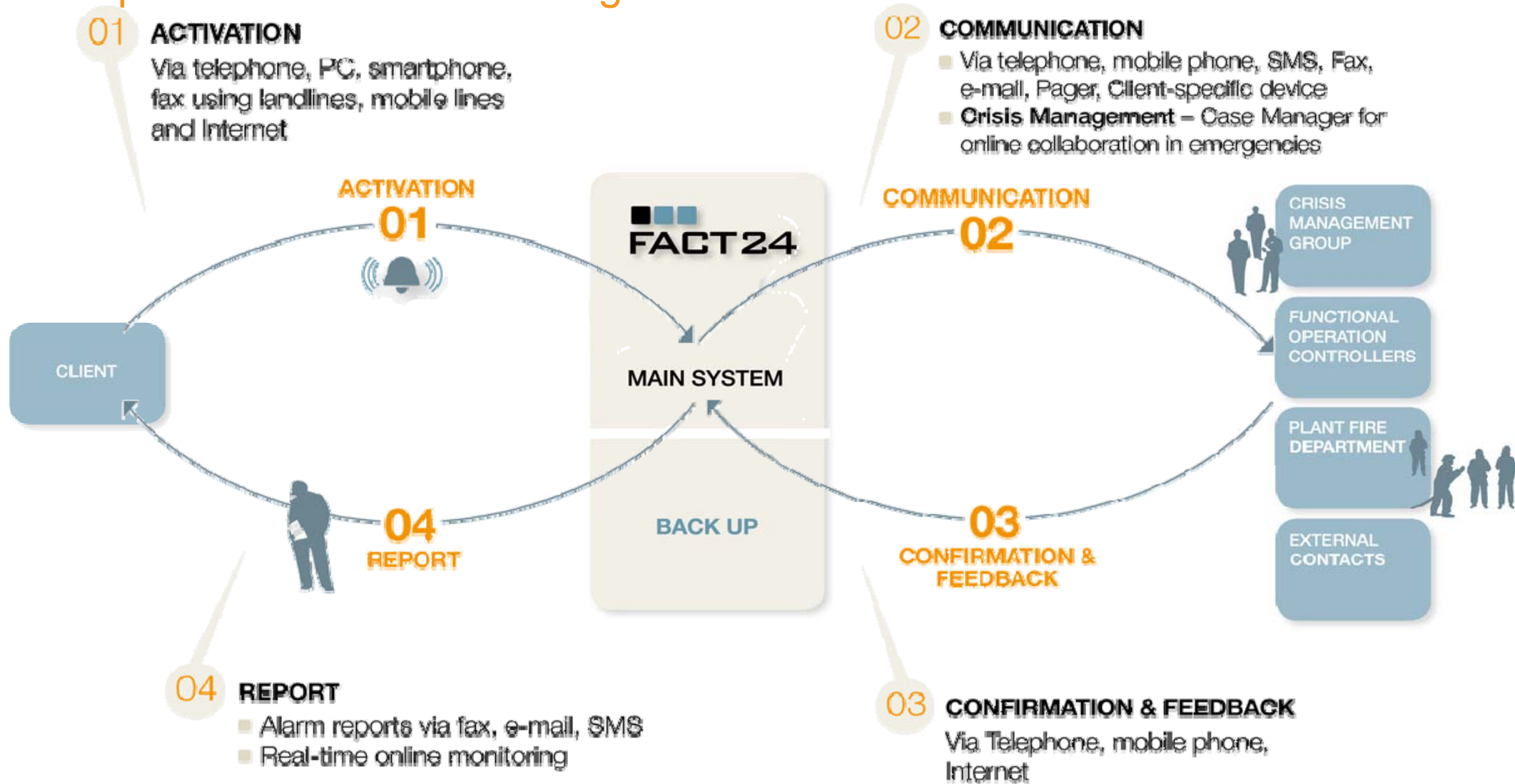
## FACT24 at a glance

- Software-as-a-Service (SaaS) solution for notification, alerting and crisis management
- web-based
- in global use across more than 70 countries
- available in eight languages (German, English, French, Spanish, Italian, Czech, Dutch, Catalan)
- available in a variety of editions:
  - FACT24 basic
  - FACT24 professional
  - FACT24 premium
  - FACT24 ultimate

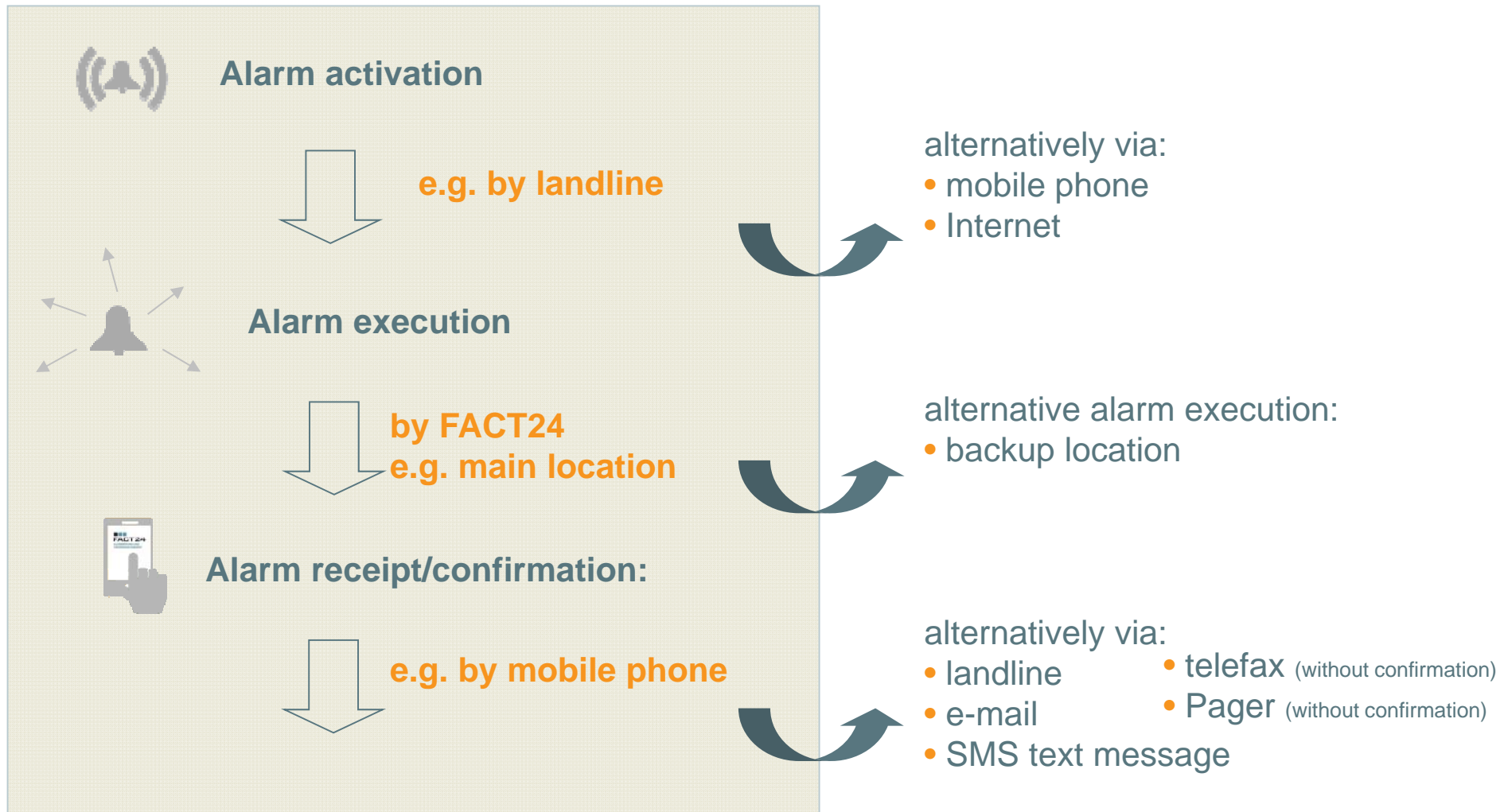
## Functions



## Principle of Function for alerting



## Security and backup concept



## Practical presentation

